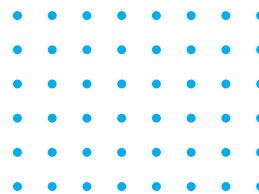


RECOMMENDATIONS

- Only 1 companion per patient is allowed.
- When entering the room, please wash your hands or use hand sanitizer.
- The bed is for the exclusive use of the patient, the companion must not lie or sit on it under any circumstances.
- Avoid manipulating the devices and medical equipment used to assist the patient.
- Please inform the medical staff about the medications and/or treatments that the patient receives at home and avoid administering any of them to the patient without the consent of the physician in charge.
- The institution will provide the necessary food required by the patient, so the entry of food is allowed only under prior medical authorization.
-Keep bed rails up for fall prevention.
- If the patient needs to get up or leave the bed, ask for support of the nursing staff.



- Please make sure that the patient is always wearing the medical ID bracelet as well as correct and complete identification data are shown on the bed's board.
- Identify and locate the call button and always keep it within the patient's reach.
- You will be supported by a team of healthcare professionals who on a daily basis will evaluate and treat the patient and provide you with information about the patient's health and treatment status, so please be kind and respectful to them.
- Once the patient is discharged, the discharge clearance must be requested.
- Remember to follow the recommendations and warning signs given by your treating physician.
- Remember to sign the inventory format of the room and leave all the elements in good condition.

Thank you for your trust in us.
We are the safest clinic of the country.

Identify and locate the facility map with the evacuation route and the nearest emergency exit. If necessary, our staff will support you.



If you wish to submit a congratulation message, petition, complaint or claim, you may request the form for this purpose and place it in the suggestion box or contact us at calidad@clinicaelpinar.co

For our team of professionals it is an honor that you have chosen Clínica El Pinar for your medical treatment and recovery. We wish you a speedy and healthy return home.



Dear user

Clínica El Pinar wants you to have a pleasant and safe stay during your hospitalization period, for this reason we invite you to take into account the following institutional regulations and recommendations, as well as to know your rights and duties on our website www.clinicaelpinar.com.co

HOSPITALIZATION RULES AND RECOMMENDATIONS FOR VISITORS



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